
somd.com Customer Support Center

How can I contact you on the telephone?

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Is there a telephone number where I may contact you?

You can call us toll-free at 1-888-612-0003 during normal business hours. Press (1) for Display Advertising Sales, (2) for Classifieds Support, (3) for other technical support, and (11) for the somd.com editor.

For the fastest response, we highly recommend using the Support Request Form to contact us instead of calling. Inquiries received via the online form will receive top priority from our staff. Our staff monitors online assistance requests 7 days a week, 365 days a year.

If you need technical assistance, we recommend referring to our on-line knowledge Base. All of our most frequently asked questions are documented here.

How do I contact you regarding Advertising?

If you would like information about advertising on Southern Maryland Online, please refer to our on-line sales guide. This guide provides a comprehensive list of all of our advertising services and the associated costs. If you have additional questions or would like to place an order, please call us on 1-888-612-0003 during normal business hours. If we are unavailable, leave a voice message or contact us on-line. We have a no-pressure sales philosophy; so, please do not be hesitant to contact us with questions. We believe that happy customers are repeat customers.

I have questions about posting a Paid Classified Ad

If you would like to speak to us about posting a Paid Classified Ad, please call us at 1-888-612-0003 during normal business hours. If we are unavailable, please leave a voice message or contact us on-line.